The Future of the Audience Department

John Newby Publisher – The Times, Ottawa, IL. Founder – 360 Media Alliance September 27, 2015

Survival Thinking (You Must Face Reality)

- Trends Are Clear, Traditional Print Circulation is Dying!
 <u>All</u> Markets Will Be Impacted!
- Traditional Revenue Streams <u>WILL NOT</u> Come Back
- It is All About **TOTAL** Audience!
- It is All About **MONETIZING** Your **TOTAL** Audience!
- Revenue <u>WILL</u> Assure 6-7 Day Delivery Goes Away!

<u>NEW PRESSURES</u> to Come (Public Notices, Pre-Prints, Contractor/Employee Legal Issues)

To Be Promoted & Survive:

You Must <u>ALWAYS</u> Think Above Your Pay-grade

Requires New Thinking

- Culture <u>ALWAYS</u> Trumps Strategy
- Out Are Traditional Distribution & Operational Mindsets
- In Are <u>Creative</u>, <u>Innovative</u> & <u>Exciting</u> Mindsets
- **<u>MUST</u>** Think Beyond Your Normal Bounds
- <u>MUST</u> Offer Revenue Solutions Beyond Your Norms
- Eyeballs/Readers <u>Worthless</u> If They Provide Little or No Revenue Value
- Always Think <u>New</u> Revenue! (Big Data, E-Commerce etc.)

Managers Implement – Leaders Ask Questions

What Are You Currently Spending \$\$\$ On?

- Sales and Audience Growth Programs
- Retention Strategies
- Membership/Loyalty Programs
- R & D

Survival Ideas

- Membership/Loyalty Clubs
- TMC Conversion to Daily Product
- Elimination of Federal Holiday Printing
- Elimination of a Day of Printing (Pick Low ROP Day)
- Rack Distribution Strategy (Or Not)
- Electronic POP (Marketing, Branding, Selling & More)
- Samples on Steroids (Sponsored by YMCA)
 Non-Traditional Member Benefit Ideas

Membership/Loyalty

- Must Make it Easy for Members to Realize Value
- Free Magazines or Other Subscriptions
- Avoid Drawings & Offer Real Value & Deals for All
- 24/7 Digital Access
- Exclusive discounts to local attractions and restaurants and services
- Free Archives

Free Event Entries – No Drawings!!!!

Membership/Loyalty

- Free Classifieds (Social News)
- Free or Reduced Gift Giving (Friend sub for \$1.00)
- VIP Treatment at Events
- Member Only Auctions & Offers
- FREE Enhanced Content
- FREE E-Notifications w/Special Offers, Deals etc.
- Must Show Them the Value Often!!!!!!

TMC To Daily

- Cost of TMC
- Size of TMC
- TMC Versus Daily Product Distribution
- Allows You To Grow Paid Audience
- Allows You To Grow Pre-Prints
- Allows You To Grow ROP

Benefit Independent Contractors

Cease Holiday Delivery

- 10 Federal Holidays (Most Other Businesses Close)
- What is Your Cost to Produce, Print, Distribute?
- Huge Benefit For Carriers & Carrier Retention
- Huge Benefit For Your Employees
- Give Employees More Time with Families
- Little to NO Reader Push-Back

Eliminate Day of Printing

- Select Least Profitable Printing Day
- Combine Sat/Sun Seems to Work Well
- No Adverse Pre-Print Ramifications
- No Adverse ROP/Classified Ramifications
- Huge Savings W/O Lay-offs, Reductions etc.
- Readers Will Survive Some Even Appreciate
- Huge Employee Moral Boost

Rack Distribution Strategy

- Figure Your True Cost Per Rack & Rack Transaction
- Must Factor Delivery, Theft, & Collection Time Etc.
- Evaluate Profitable Locations (Or Not)
- Less Than 3 Sales Consider Elimination
- Always Look to Move Indoors Electronic POP
- If You Stay With Racks They Must Be First Class That is Your Brand Image Front & Center

Sampling on Steroids

- Effective Sampling Saves Major Sales Dollars
- Short Term Sampling Rarely Effective Long-Term
- Commit to One Year
- Obtain Sponsor To Increase The Impact
- Great Source of Public Feed-Back & Surveys
- Highest Retention Rate When Done Right
- Benefits Include: Instant Growth, Reduced Spending & High Retention Rates

Membership Benefits



(PLAYER)

TO BE USED BY SIGNATURE PLAYER ONLY.

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\$306.00 Value



Membership Benefits

Concerts For Members



Marathon Benefits



Member Benefits



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Member Benefits



Questions:

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